

About our venues

We welcome you to our venues and hope that your visit is perfect! If you would like to comment, compliment or tell us about a problem with the service we provide then let us know, by completing our Praise or Problem Cards, speaking to a member of staff or emailing

feedback@aberdeenperformingarts.com



Access

Our venues are designed to be as accessible as possible. We have an access guide with full details of all facilities available online, by email or at our box offices. Guide dogs and hearing dogs are welcome in our venues, and our box offices are fitted with induction loop systems.

If you have any special access requirements please inform the box office team on **01224 641122** or get in touch via email: tickets@boxofficeaberdeen.com



Public transport

Most buses come along Union Street. Aberdeen Railway Station is just a few minutes walk from all our venues. For information visit firstgroup.com



Children

We welcome all children of all ages, unless a specific performance has an age restriction. Children under two go free as long as they are seated on your knee! If children or babies disturb a performance, we can ask that you leave to be fair to other customers and the performers.



Photography and recording

Photography, sound and video recording are not allowed during any performance.



Latecomers

The performance spaces open half an hour before the start time; if you are late, you will have to wait to be seated, which may be at the interval.

His Majesty's Theatre



Parking and wheelchair access

Car parking is available at a special reduced rate at Bon Accord Harriet Street car park, (see back page for details). Further parking available at Denburn car park and Chapel Street. There is disabled parking on Union Terrace and outside Aberdeen Art Gallery on Schoolhill. Level access is available through the Donald Entrance on Rosemount Viaduct. There is also a drop-off point in front of the theatre.



Sound enhancement

There is an infra-red system for hearing impaired customers. Headsets for volume control or necklace-type receivers (for use with hearing aids) are available from customer service staff in the foyer.



Signed, lip reading and audio-described performances

Certain performances are British Sign Language (BSL) interpreted and/or audio described. Seats are reserved for lip readers at the BSL performance and deaf customers for up to four weeks before the performance. Look out for these symbols in the brochure.



Pre/Post show chat

PSC indicates a pre or post-show chat with cast or creative team is available at one or more performances. Please contact box office for more details.



Refreshments

Enjoy a drink in our stalls or dress circle bars, which are open 45 minutes before performances. Interval drinks can be pre-ordered. Tea and coffee are also available.



1906 Restaurant and Café

The restaurant is located upstairs from the Box Office in the Donald entrance. Open for lunch and dinner, the restaurant offers a la carte and pre-theatre menus with a strong focus on fresh and simple classic dishes. Drop in to the **café bar** for coffee and cake, a light lunch or a snack. Reserve your restaurant table direct with the box office when buying HMT tickets or direct at the number below.

Private hospitality room also available

Email: restaurant@aberdeenperformingarts.com Tel: **01224 337677**

Music Hall



Parking and wheelchair access

Car parking is available at a reduced rate at Bon Accord Harriet Street car park. Further parking is available in Golden Square and Chapel Street (multi-storey). Disabled parking is available in Golden Square and South Silver Street. A wheelchair lift is situated in the Box Office entrance, or level access is gained by ringing the doorbell at the first door on Golden Square.



Sound enhancement

An infra-red sound enhancement system (supported by BT and Aberdeen Choral Society) is available for customers with impaired hearing. Headsets or necklace-type receivers (for use with hearing aids) are available from customer service staff in the foyer.



Deaf alerter

A Deaf Alserter fire alarm warning and messaging system is installed for the deaf and hearing impaired.



Refreshments

Enjoy a leisurely drink in our Concert Bar, which offers drinks half-an-hour before the performance and at the interval. Interval drinks may be pre-ordered. Tea and coffee are also available.

The Lemon Tree



Parking and wheelchair access

Car parking is available at a reduced rate at Bon Accord Harriet Street car park. Further parking is available at West North Street car park. Level access is available via Shoe Lane by ringing the doorbell.



Refreshments

The Lemon Tree provides refreshment before, during and after performances in both the Lounge and Studio. However the bar may be closed throughout a performance at the performer's request. **Kate's Bar** is located on the first floor next to The Lemon Tree Studio and is open before performances and during intervals for drinks.



Supported by
The National Lottery
through the Scottish Arts Council



The Government Standard

Ticket Information



Online boxofficeaberdeen.com

Buy your tickets securely and safely at a time that suits you.



Over The Phone

Tel: 01224 641122

- Monday to Saturday 9.30am to 6pm

Lines can get busy but calls are answered in the order received, as quickly as possible.



In Person

HMT & Music Hall Box Office - Mon to Sat 9.30am to 6pm

For that personal touch visit our Box Offices, which are open late on performance nights. The Lemon Tree Box Office opens 30 minutes before the performance start time.



Print @ Home

Purchase and print your tickets at home for selected shows at APA venues.



Age Restrictions Recommended age guidance.

U16+A BAL - Under 16's must be accompanied by an adult, balcony seating only.



APA FRIENDS Discounts available.

RT - RUNNING TIME Please note all running times are approximate.

We have made every effort to ensure that the information in this brochure is correct but it is subject to change. Latest listing information can be found online, and remember that casts are subject to availability and can change. All discounts are subject to availability and exclude the balcony at HMT and certain days of the week. All ticket prices printed relate to bookings made in advance of the performance. Occasionally event promoters request an increase in price for any tickets purchased at the venue directly before the performance. Please contact the box office for further details.



Groups & Schools Welcome

The more the merrier as far as we are concerned, discounts are available for groups of 8+. Book early to get the best seats and discounts - some shows feature much greater discounts if you confirm and pay for your tickets earlier - email groups@aberdeenperformingarts.com or call 01224 337605 to speak to our groups team for more details.



Concessions

If you are a student, under 16, over 60, disabled or companion, job seeking or a Young Scot you may be entitled to reduced price tickets - remember to ask.

Standby tickets are subject to availability at £11 inc. bf for some HMT shows (maximum of two per booking, eligible concession holders only - can be withdrawn at any time).

REI of the ticket cost for this show will go towards the APA Restoration Fund, the current priority of which is to improve the seating in our three venues.

Where booking fees apply they are shown as inc. bf and are included in the ticket price.

Keep Your Tickets In A Safe Place

Once purchased, tickets are non-refundable but may sometimes be exchanged up to 24 hours before the date of the performance. Please put your tickets in a safe place! Lost tickets can only be reprinted on the night for reserved seated performances. Please note exchanges or ticket reprinting is subject to an admin fee of £2 per ticket (to a maximum £10 per booking).

Other Formats

This brochure is available in BSL on our website, on CD or in large print. Please call 01224 337642.



Accessible Performances

We're committed to making our shows as accessible as possible. For information on

Signed, Captioned, Audio Described and other accessible shows please visit boxofficeaberdeen.com, or call 01224 641122.

Thank you for your support

If you can imagine it, you can achieve it.
If you can dream it, you can become it...

Your support is vital to deliver our ambitious vision for the future.

- Bring the best nationally and internationally renowned companies to Aberdeen
- Nurture the next generation of artistic talent coming out of the North East
- Grow our flourishing young peoples theatre company
- Offer transformational opportunities for young people and communities to participate in the arts
- Create and commission unique, home grown productions
- Invest in our stunning cultural venues, the Music Hall, The Lemon Tree and His Majesty's Theatre

To get involved contact Lauren Taylor, Sales and Marketing Manager, Aberdeen Performing Arts. Tel: 01224 337640 or email lauren.taylor@aberdeenperformingarts.com

THANKS TO THESE COMPANIES FOR SUPPORT DURING THE REDEVELOPMENT OF HIS MAJESTY'S THEATRE:

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